

HOUSE KEEPING

# Booking Contract

Page 1 of 7 v.2 2019.

## Between

Paul Devey  
Mutton Barn  
Alne Hills  
Great Alne  
Alcester  
Warwickshire  
B49 6JT

Mobile. 0044 (0) 7785 936005

Email. [stay@muttonbarn.com](mailto:stay@muttonbarn.com)

## And

Name :-  
Address :-

PLEASE NOTE: All bookings are subject to the conditions attached and must be accompanied by the appropriate deposit unless the booking is made within 8 weeks of the commencement of the let when the total rental should be enclosed, together with the security deposit. All booking are taken on a first deposit paid basis.

## Your contact details:

Tel. Day:  
Mobile:  
Email:

# Booking Contract

Page 2 of 7 v.2 2019

## Visiting Party Makeup

The maximum number of people in this party is

Consisting of: Adults. ? Children. ? Dogs . ? Make and model ?

Names of all persons in party                      Please give children's ages

---

---

---

---

---

---

---

---

## Dates

For the following dates.      (“Arrival Date”) to ( Depart date ) (Number Of Nights)

Contact mobile number when staying at the property  
if different from above \_\_\_\_\_

## Cost of Rental and payment methods

The rental price is £            for the duration of the rental period

This excludes a £            security deposit therefore totaling £

I have made a direct bank payment of £    on            Due On

The balance of £. is due for payment by (Date)

# Booking Contract

**Page 3 of 7 v.2 2019**

Please note we send booking forms out on All dates up to the time payment is received.

**We may already have booking forms out for the above dates so please confirm (first paid deposit confirms) ASAP to avoid disappointment .**

I have read and accepted the Terms and Conditions attached and I warrant that I am over 18 years of age and accept that my booking is for the holiday period stated above.

Holiday-maker signed \_\_\_\_\_

(please print) \_\_\_\_\_

Please advise how you came to find out about Mutton Barn ?

# Booking Contract

Page 4 of 7 v.2 2019

## Bank details.

**Please provide your bank details below for us to refund your security deposit.**

**please note**

If paying by cheque please add £35.00

International customers will be charged for our bank charges (not greater than £35.00 ) at time of refund

Please provide your bank details:-

A/c No

Sort code

A/c Name

International Customers Only please add

Bank Name

Bank Address

BIC / Swift Code

IBAN

## Bank Details ours

A/c no :- 44227568 Sort No :- 309826

A/c Name :- Mutton Barn.Com

BIC / Swift Code :- LOYDGB21093

IBAN:- GB63 LOYD 3098 2644 2275 68

ADDITIONAL INFORMATION: If you need any further information on the property or facilities please do not hesitate to contact us. Please return this form as quickly as possible. If you require a receipt for your subsequent full payment please advise, we will confirm your booking by email once payment is received and your completed booking form is returned.

## **Mutton Barn Accommodation Booking Terms and Conditions**

Your contract is with Paul Devey (“we”, “us” and “our” in these Booking Conditions) for the property known as mutton barn ] (“the Property”). References to “you” or “your” are references to the person making the booking and all members of the holiday party.

These Booking Conditions form the basis of your contract with us so please read them carefully. Nothing in these Booking Conditions affects your normal statutory rights.

### **1. Making your booking**

When you book the Property with us you should return the completed Booking Form to us together with your payment for the Initial Deposit. Please note that the Initial Deposit is only refundable if you cancel your booking within seven days of receiving our written confirmation of your booking.

Your booking is made as a consumer for the purpose of a holiday and you acknowledge that no liability can be accepted for any business losses howsoever suffered or incurred by you. Once the completed Booking Form and the Initial Deposit have been received and accepted by us, we will issue you with our written confirmation. The contract between us will only be formed when we send you our written confirmation and is subject to these terms and conditions. We reserve the right to refuse any booking prior to the issue of our written confirmation. If we do this we will promptly refund any money you have paid to us. You should carefully check the details of our written confirmation and inform us immediately of any errors or omissions.

### **2. Paying for your booking**

You are required to send to us your payment for the balance of the Rental and the Security Deposit at least [eight] weeks prior to the Arrival Date , if you fail to make a payment due to us in full and on time we may treat your booking as cancelled by you.

By making a payment deposit , part or full you are accepting our terms and conditions.

We will hold the Security Deposit to be applied against the reasonable cleaning and/or replacement of the property, furnishings, fixtures and fittings. We will return the Security Deposit to you within 3-10 days of the return of the keys to us, less any deductions in accordance with the conditions listed above.

### **3. If you cancel or amend your booking**

If you need to cancel or amend your booking you must telephone us on the number shown on our written confirmation as soon as possible.

You will also be required to confirm your cancellation in writing or by email to the addresses shown on our written confirmation. A cancellation will not take effect until we receive written confirmation from you.

If you cancel your booking within seven days of receiving our written confirmation, we will refund the balance of any money you have paid us. After such period, if you cancel your booking more than [eight] weeks prior to the Arrival Date, we will retain the Initial Deposit and refund the balance of any money you have paid to us.

If you cancel your booking less than [eight] weeks prior to the Arrival Date, we reserve the right to retain the Initial Deposit and the Rental, and refund the balance of any money you have paid to us. In these circumstances we will refund the Rental (less any additional costs incurred) to you if we are able to secure an alternative booking for the Property.

#### **4. If we cancel or amend your booking**

We would not expect to have to make any changes to your booking, but sometimes problems occur and we do have to make alterations or, very occasionally cancel bookings.

If this does happen, we will contact you as soon as is reasonably practical and inform you of the cancellation or the change to your booking and, if it is necessary to cancel your booking, we will refund the balance of any money you have paid us.

#### **5. Your accommodation**

You can arrive at your accommodation after [16:00] hours on the Arrival Date of your holiday and you must leave by [10:00] hours on the Departure Date.

If your arrival will be delayed, you must contact the person whose details are given on our booking confirmation so that alternative arrangements can be made. If you fail to do so you may not be able to gain access to the Property. If you fail to arrive by midday on the day after the Arrival Date and you do not advise the contact of your anticipated late arrival we may treat the booking as having been cancelled by you.

#### **6. Your obligations**

You agree to comply with the Regulations [attached to these terms and conditions/set out in the property manual] and any other regulations reasonably made from time to time and ensure that they are observed by all members of your party.

You agree to keep and leave the Property and the furnishings, kitchen equipment, crockery, glasses, clean and in good condition.

You agree not to cause any damage to the walls, doors or windows of the Property nor to do anything that may be reasonably considered to cause a nuisance or annoyance to us or to any other occupier of adjoining or neighboring properties.

You agree to take all necessary steps to safeguard your personal property. No liability to you is accepted in respect of damage to or loss of such property, except where the damage or loss is caused by our negligence.

You agree to ensure that each member of your party is covered by comprehensive travel insurance (including cancellation, flight delays, loss and damage to baggage and other property) and health insurance (including evacuation and repatriation coverage).

You cannot allow more people to stay in the Property than expressly authorize, nor can you significantly change the makeup of the party during your stay any additional guests that are not authorized to stay on the booking form may be allowed to stay at a cost of £50.00 per person per night but permission must be confirmed by the owner prior to any such stay you can not take your pet into the Property unless it has been arranged in advance and it is shown on your confirmation. If you do so, we can refuse to hand over the Property to you, or can require you to leave it. We will treat any of these circumstances as a cancellation of the booking by you.

and any breach will result in your security deposit being forfeited.

You agree to allow us or any representative of ours access at any reasonable time during your stay for the purpose of essential repairs.

#### **7. Complaints**

Every effort has been made to ensure that you have an enjoyable and memorable holiday. If however, you have any cause for complaint it is important that remedial action is taken as soon as possible.

It is essential that you contact us if any problem arises so that it can be speedily resolved. It is often extremely difficult (and sometimes impossible) to resolve difficulties properly unless we are promptly notified. Discussion of any criticisms with us whilst you are in residence will usually enable shortcomings to be rectified straightaway. In particular, complaints of a transient nature

V1.12/1/12 page 7 of 7

(for example, regarding preparation or heating of the Property) cannot possibly be investigated unless registered whilst you are in residence.

If any complaint cannot be resolved during your holiday, you must write to us with full details within 28 days of the end of it.

### **8. Our liability**

Our maximum liability for losses you suffer as a result of us acting in breach of these terms and conditions is strictly limited to £100.00 and any losses which are a foreseeable consequence of us breaking the agreement. Losses are foreseeable where they could be contemplated by you and us at the time your order is accepted by us.

This does not include or limit in any way our liability for death or personal injury caused by our negligence or for fraud or fraudulent misrepresentation; or for any matter for which it would be illegal for us to exclude, or attempt to exclude, our liability.

### **10. Law**

The contract between you and us is governed by the law of England and Wales and we both agree that any dispute, matter or other issue which arises between us will be dealt with by the Courts of England and Wales.

Misc:-

you are to have comprehensive insurance to cover all liabilities regarding you your horse or dog during your stay at mutton barn a good general equine insurance should cover this..